



Disabled children  
say we can

Registered Charity No. 275936

# Croydon SEND Information, Advice & Support Service (SENDIASS)

**Empowering** families of children & young people with SEND to understand **their rights** when making informed decisions relating to **education, health & social care**



# Information & Advice

Croydon SENDIASS provides **free, confidential, independent** and **impartial** information, advice and support to families of children and young people aged 0-25 years with SEND in Croydon.

Our independently trained staff provide information, advice and support on:

- Your **rights** associated with SEND law, legislation and local policy
- **Guidance** on difference processes (such as EHC needs assessments, appeals and tribunals)
- Information on relevant organisation's processes for **resolving** disagreements, complaints and means of redress

## Further Support

SENDIASS Practitioners can also help with:

- Face to face **drop-ins** to guide you through assessment, reviews and complaints paperwork
- Specific and **focused support** and representation in meetings with professionals, in mediations and at SENDIST Tribunals

Croydon SENDIASS is available to **professionals** for information and advice when working with families with SEND as well.

You do not need a diagnosis or Education, Health & Care Plan to access any SENDIAS Service

### Contact Us:

**Phone:** 020 8152 4558

**Email:** [croydon@kids.org.uk](mailto:croydon@kids.org.uk)

**Online Form:** [bit.ly/HullSENDIASScontact](https://bit.ly/HullSENDIASScontact)

**Web:** [kids.org.uk/sendias/services/croydon-sendias](https://kids.org.uk/sendias/services/croydon-sendias)

